

North Carolina Department of Health and Human Services

Division of Public Health

Section/Branch: Women, Infant and Community Wellness Section/Infant and Community Health Branch

RFA Questions and Answers

RFA # A416, RFA Title: Request for Applications to Provide Care Coordination, Counseling and Education Services to Sickle Cell Clients, Families and Communities in Select North Carolina Counties for FY 2026-2028

Addendum Number: 1

If applicable, Bidder's Conference(s) Date(s): 10/9/2024

Questions Received Until (date): 10/15/2024

Summary of Questions and Answers Release Date: 10/22/2024

Questions and Answers *(list all questions and answers in numerical order)*

Question 1: Does the mileage reimbursement rate in our budget have to match the current state reimbursement rate?

Answer: No, agencies do not have to reimburse at current state rates. Agencies can reimburse at lower rates as long as state rates aren't exceeded.

Question 2: There was an emphasis on MOU/MOA. What about letters of support?

Answer: Agencies are advised to include letters that specifically state the level and type of commitment that a partner organization agrees to provide to the applicant agency over the next three years. MOU/MOA's and Letters of Commitment/Support are accepted.

Question 3: Are the number of clients with sickle cell disease and trait in the regional chart estimates?

Answer: Yes.

Question 4: Will we be dinged if we are not able to receive MOA/MOUs from the local health department due to turn around time?

Answer: No. Letters of Commitment from local health departments are allowed in addition to MOU's/MOA's.

Question 5: Program plan and agency capacity- are they the same?

Answer: No.

Question 6: Can agencies determine the total number of clients served?

Answer: Yes.

Question 7: How do we justify our proposed number of outreaches to clients in our RFA (based on the numbers in the database) to the number of clients on the estimate chart?

Answer: Provide details in the RFA response regarding how your agency chose the number of clients to be served per region.

Question 8: Can Program Directors have access to all counties served in the WCS Web Database?

Answer: No. However, a DPH representative will contact the Sickle Cell Data Manager to request a query be run. Requested information will be provided to the applicant agency in the 19 county catchment area only.

Question 9: Are attachments included in the total 30-page limit for the application?

Answer: No.

Question 10: Can the regions covered by this RFA be reconfigured to include ones in our general areas?

Answer: No.

Question 11: Are we allowed to apply for 2 regions using one application?

Answer: Yes.

Question 12: Can agencies act as the supportive and administrative staff of the direct hire (s) for this position and work remotely or would this supervisory/administrative role need to work from the physical office location within that region as well?

Answer: One supervisor position is required per region. This position must work out of a physical office within the region that the applicant agency intends to serve along with a minimum of two case managers.